

Request for Quotation (RFQ) E-Ticketing System for Bangladesh Cricket Board



Bangladesh
Cricket Board

Ref No: BCB/e-ticketing /T&P/ 2024/786

Date: 19th November 2024

The Bangladesh Cricket Board (BCB) hereby invites interested, qualified and technically capable Business Houses/ Tech Companies/ Service Provider/ Agencies / Consortiums to submit the Technical proposal and Financial quotations for the development, implementation, and management of a user-friendly e-Ticketing System for all international and domestic cricket matches as well as any other events organized by the BCB.

Scope of Work:

01. Develop and implement an end-to-end e-ticketing system for BCB events (Domestic & International).
02. Develop and implement a payment gateway integration for e-ticketing system that caters to both Local and Foreign Spectators.
03. Provide a responsive and user-friendly web and mobile interface for purchasing tickets.
04. The platform ensures each ticket is secured with a tamper-proof (encrypted QR), protecting against counterfeits and fraud and assuring both fans and organizers of ticket authenticity.
05. The encrypted QR allows instant validation at entry points via digital readers, improving crowd flow, reducing wait times, and enhancing security by detecting invalid or duplicate tickets immediately.
06. Enable QR code generation for digital tickets and providing QR code reader system for seamless entry management at stadiums.
07. Ensure scalability to handle high traffic during peak times without compromising performance.
08. The platform is compliant with data privacy regulations, employing cutting-edge encryption to safeguard personal and ticketing information, instilling confidence in users about data integrity.
09. A support team who ensures proactive monitoring, timely updates, and rapid issue resolution, maintaining uninterrupted service and high reliability for BCB events.
10. Ensure support service for operating the e-ticketing system initially for a period of 02 (Two) years.

Eligibility Criteria :

01. The eligible company should have a comprehensive track record of developing and managing e-ticketing systems, preferably for large-scale sports events.
02. The eligible company/ organization should have solution and connectivity of executing e-kyc through NID and Passport to verify the identity of the purchaser of ticket. Demonstration of proof is required.
03. Strong technical expertise in online payment processing, data security, and platform scalability.
04. Strong customer support and maintenance capabilities and must have a minimum of 05 (Five) years of relevant experience with a portfolio of past similar projects.

RFQ Submission Procedure :

- a. The details of the RFQ process including key functional requirements are set out in the RFQ Document. RFQ document will be available at BCB Management Office from **19th of November 2024 to 30th of November 2024** during working hours (**10.00 AM to 5.00 PM except Friday & Public Holidays in Bangladesh**). RFQ document also will be available on the BCB official website: www.tigercricket.com.bd during this period.
- b. The Technical proposal and Financial quotation (prepared in accordance with the RFQ Document) must be submitted at the BCB Management Office at Sher-e-Bangla National Cricket Stadium, Mirpur-2, Dhaka 1216, Bangladesh by **2nd of December 2024** during office hours (between BST 1000 to BST 1700) and should be in two separate sealed envelopes (i.e. one for Technical Proposal and one for Financial Quotation) to be addressed to: Chief Executive Officer, Bangladesh Cricket Board.

The following documents must be submitted along with the Technical Proposal:

01. Company Profile and Individual Directors' / Owners' Profile.
02. Updated auditor's report on financial statements (In case of consortium, each party's auditor's report needs to be submitted individually).
03. Bank Solvency Certificate.
04. Updated VAT Registration Certificate, Trade License and Tax Identification Number (TIN) Certificate or similar documents.
05. In case of consortium, certified consortium Agreement through licensed certifying authority.

The BCB reserves the right to accept or reject any or all offers/quotations at its sole discretion without assigning any reason. The BCB also reserves the right to cancel the entire RFQ process and / or modify, add or alter the terms of the document and/ or the conditions for RFQ process by issuing an addendum(s) at any time prior to the submission of the RFQ.

Chief Executive Officer
Bangladesh Cricket Board

Sher-e-Bangla National Cricket Stadium, Mirpur-2, Dhaka-1216, Bangladesh